

The BSA logo is located in the top right corner of the image. It consists of the letters "BSA" in a bold, red, sans-serif font. To the left of the letters is a stylized red wing graphic with three feathers pointing to the left.

**BSA - WARRANTY & SERVICE BOOKLET**



## **CONTENTS:**

<b>DESCRIPTION</b>	<b>PAGE NO.</b>
<b>WARRANTY</b>	
• WARRANTY TERMS AND CONDITION	1 - 4
• EMISSION WARRANTY	5 - 9
<b>WARRANTY REGISTRATION CARD</b>	10 - 12
<b>SERVICE RECORD SHEET</b>	13



## WARRANTY

### **Scope:**

This warranty is given only to the BSA motorcycles manufactured by BSA Company Limited. And sold by their Authorised dealers, after pre-delivery inspection, to be free from any defect in manufacturing or fitment of part / parts.

### **Terms And Condition:**

1. BSA Company Limited, undertakes either to repair or replace (whichever is necessary) only such parts (not the entire assembly), if it is revealed upon their inspection, that they have failed due to manufacturing defect through their Authorised outlets "Free of charge" during a period of 2 years unlimited mileage warranty from the date of sale.
2. Customer must produce the motorcycle along with this manual to any of the Authorised service outlet, enabling them to verify and furnish proper details.
3. BSA Company Limited, reserves the right to make any modification or improvement in design or to add any improvement on motorcycle at any time, without prior notice and without obligation to install the same on vehicle previously supplied or sold. Replacement of the motorcycle is not warranted.
4. In the event of a resale of the vehicle, the warranty shall still be valid, and transferred to the new owner for the remaining duration.

## **WARRANTY**

### **The warranty becomes void in the following cases:**

1. Check are not availed as per specified schedule.
2. Subsequent services are not followed as per the recommended schedule.
3. Failure due to misuse and non-observance of instruction given in the Owner's manual and failure due to accident, collision, abuse etc.
4. Non adherence of maintenance schedule and periodic part replacement.

### **The warranty is not applicable to:**

1. Normal maintenance operations like brake and clutch adjustments , cleaning of fuel systems , engine tune-up or such other adjustments.
2. Parts subjected to normal wear and tear like brake pads, spark plugs, clutch plates, drive chain and sprocket .
3. Replacement of electrical items like bulbs and rubber components , 'O' ring , bellows filters , gasket etc.
4. In case of front and rear shock absorbers , subjective feeling of hard/ soft operation of shock absorbers is not covered under warranty.
5. Painted Parts: Only blistering, chipping or flaking of the color is covered under warranty. However, the final authority for decision will be the company.
6. Chrome plated parts as they are likely to catch rust in coastal areas or acidic environment or due to neglect. Only peel off of the chrome film will be accepted under warranty.
7. Oxidation of crankcase and cylinder head , surface rusting of cylinder block etc.
8. Vehicles repaired by "Unauthorised Workshop".
9. Use of non-genuine spare parts, engine oil and fitment of accessories not recommended by company.

## WARRANTY

10. Any damage that results from use of the product in race / rally or other competitive events.
11. Damages occurred in riots , strikes and natural calamities.
12. The proprietary items like tyres, tubes, battery or spark plug since they are directly handled by respective manufacturers and are subjected to their respective warranty terms and conditions. In all such cases, the decision of the respective manufacturer will be final and binding on all concerned.
13. Cost of oil, oil filter and other consumables are chargeable to the customer unless proven that the product supplied/installed by the authorized dealer, has a manufacturing or installation defect and in such case will be replaced under warranty
14. Irregularities not recognised as affecting the quality or function of the vehicle such slight vibration, discolouration of exhaust bend pipes / silencers.
15. Defects arising due to fitment of unauthorised / addition electrical load as well as non recommended modifications.
16. Product used as a taxi or rental vehicle.
17. Any damage that results from operating methods other than those indicated in owner's manual of the product or use beyond specified limitations (Max load, passenger capacity, engine speed) or specification indicated in the owner's manual of the product.
18. Cost related to the repairs of the part quality defects resulting from the use of adulterated fuel, lubricants or liquid agents.
19. Any damage or deterioration due to aging (natural fading of painted or plated surfaces, sheet peeling off and other natural deterioration, rusting of plated parts, paint coats, rubber parts, soft items, glass items, plastic parts etc.

## **WARRANTY**

20. This warranty is given by BSA Company Limited, for BSA and no other person, including the dealer or his agent or employee is authorised to extend or enlarge its scope.
21. Decision regarding warranty settlement shall be taken by BSA Company Limited. And shall be final and binding on all concerned.

# WARRANTY

## **Emission Warranty**

BSA Company certifies that the following warranty is applicable to those components liable to affect the emission of the gaseous pollutants in its range of motorcycles, in normal use to which it may be subjected to.

This emission warranty is valid for a period of 14500 miles/ 24000 kms or 2 years, whichever occurs earlier from the date of sale to the first customer and is in addition to and parallel to the warranty policy, conditions and obligations laid down in the Owner's Manual.

BSA Company further warranty that if on examination by its Authorised Dealer / Service Point, the motorcycle fail to meet the specified emission standards, then the Authorised Dealer / Service Point shall take necessary corrective measures and shall at its sole discretion, repair or replace free of charge such components of the emission control system to meet the required emission standards.

The method/s of examination to determine the warranty conditions of the emission warranty related components will be at the sole discretion of BSA Company and / or our Authorised Dealer / Service Point and results of such examination will be final and binding. If on examination the warranty conditions of the part/s is/are not established.

BSA Company will have the right to charge all, or part of the cost of such examination to the customer in addition to the cost of the components.

In case of acceptance of the component/s under Emission warranty, BSA Company will replace free of charge, the component/s as required. However, the consumables like fuel, lubricants, solvents, etc shall be chargeable to the customer as per actuals.

## WARRANTY

### **The Emission warranty shall not apply IF:**

- A valid Emission certificate is not produced.
- The motorcycle is not serviced by Authorised Dealer / Service Point as per the service schedule described in the maintenance chart.
- The motorcycle has been subjected to abnormal use, abuse, neglect and improper maintenance or has met with an accident.
- Replacement parts not specified and approved by BSA Company have been used.
- The motorcycle, or parts thereof, has been altered, tampered with or modified or replaced in an unauthorised manner.
- The odometer is not functioning or the odometer and / or its reading has been changed/ tampered with, so that the actual distance covered cannot be readily determined.
- The motorcycle has been used for competitions, races, and rallies or for the purpose of establishing records.
- On examination by BSA Company Authorised Dealer / Service Point, if the motorcycle shows that any of the conditions stipulated in the Owner's manual with regards to use and maintenance have been violated.
- The motorcycle has been run on adulterated / leaded fuel or lubricant other than those specified by BSA Company in the Owner's manual or any other document given to the customer at the time of sale of the motorcycle.
- All service and parts related bills and vouchers incurred during the tenure of the emission warranty is not produced.
- All maintenance activities carried out on the vehicle during the tenure of the emission warranty is not maintained.

## WARRANTY

### **The warranty shall apply if the customer:**

- Observes all the important instructions and any other precautions listed in the owner's manual.
- Under all circumstances uses lubricants and fuel as recommended by BSA Company.
- Regularly obtains and carries out maintenance in accordance with BSA Company guidelines.
- Immediately approaches the nearest Authorised Dealer / Service Point upon discovery of failure to comply with the IN-USE emission standard in spite of having maintained and used the vehicle in accordance with the instructions in the owner's manual and having carried out such repairs and adjustments as may be required with a view to establish such compliance.
- Produces the Emission certificate valid for the period immediately preceding the test during which the failure is discovered.
- Produces the owner's manual for verification detail.
- Produces receipts covering maintenance of the motorcycle as specified in the Owner's manual from the date of original purchase of the vehicle.
- Produces valid Insurance certificate and relevant registration documents.

## **WARRANTY**

In case any of the components covered under emission warranty or the associated parts, are not independently replaceable. BSA Company will have the sole discretion to replace either the entire assembly or parts of the assembly, through suitable repairs.

BSA Company reserves the right to carry out necessary consequential repairs to the motorcycle or replace any part, in addition to the repair or replacement of the components covered under emission warranty, to establish compliance to in-use emission standards. Such repairs / replacements will be chargeable to the customer.

All the parts removed for replacement under warranty will become the property of BSA Company.

BSA Company will not be responsible for the cost of transportation of the motorcycle to the nearest Authorised Dealer / Service Point OR for any loss due to non-availability of the motorcycle during the period of examination and repairs by BSA Company Dealer / Service Point.

BSA Company will not be responsible for any penalties that may be charged by statutory authorities on account of failure to comply with the in-use emission standards.

That cost/s incurred to check emission of the motorcycle will have to be borne by the customer.

Emission warranty will be applicable irrespective of the change of ownership of the vehicle provided all the conditions as laid down in this document are met from the date of original sale of the motorcycle.

## WARRANTY

### **Advice to reduce pollution**

- Always get your vehicle checked to meet the emission regulations through and authorised emission checking center.
- Always carry a valid 'Emission certificate' with you at all times during the validity of the emission warranty (14,500 Miles/ 24000 kms or 2 years from the date of first sale).
- Ensure that the periodical maintenance is carried out as stipulated in the owner's manual through a BSA Company Authorised Dealer / Service Point.
- Ensure the fuel used is not adulterated.
- Use correct spark plug as recommended in the owner's manual.
- Use lubricants as per recommendations given on grade / brand in the owner's manual.



---

COUPON NO. : ABSA 00001

MODEL :



WARRANTY REGISTRATION CARD

CUSTOMER'S NAME : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

\_\_\_\_\_ PIN : \_\_\_\_\_

PHONE NO. : \_\_\_\_\_ MOBILE NO. : \_\_\_\_\_

E-mail : \_\_\_\_\_

FRAME NO. : \_\_\_\_\_ ENGINE NO. : \_\_\_\_\_

BATTERY MAKE : \_\_\_\_\_ BATTERY SR. NO. : \_\_\_\_\_

DATE OF SALE : \_\_\_\_\_ REGN. NO. : \_\_\_\_\_

DEALER CODE : \_\_\_\_\_ DEALER NAME & CITY : \_\_\_\_\_

(CUSTOMER'S SIGNATURE)

(DEALER'S STAMP AND SIGNATURE)

---

DEALER COPY

---

## PRE-DELIVERY INSPECTION CHECK LIST (TO BE PERFORMED BY DEALER)

- |   |   |
|---|---|
| <input type="checkbox"/> CHECK ENGINE OIL LEVEL                             | <input type="checkbox"/> BOTH WHEELS FREE ROTATION  |
| <input type="checkbox"/> FUEL SYSTEM-CHECK FUEL LINES FOR LEAKAGE           | <input type="checkbox"/> MOVEMENT OF STEERING OPERATION IN ALL POSITIONS.                   |
| <input type="checkbox"/> CHECK CLUTCH OPERATION AND FREE PLAY.              | <input type="checkbox"/> THROTTLE OPERATION : CHECK FOR FREE PLAY AND SMOOTH RETURN.        |
| <input type="checkbox"/> INSTALL FULLY CHARGED BATTERY.                     | <input type="checkbox"/> START THE ENGINE IF REQUIRED, ADJUST IDLE RPM (1500 RPM $\pm$ 100) |
| <input type="checkbox"/> CHECK ALL ELECTRICALS FOR ITS PROPER FUNCTIONING.  | <input type="checkbox"/> TEST RIDE FOR DRIVEABILITY.  |
| <input type="checkbox"/> HEADLIGHT FOCUSING, ADJUST IF NECESSARY.           | <input type="checkbox"/> CHECK SMOOTH GEAR OPERATION.                                       |
| <input type="checkbox"/> BOTH WHEEL NUTS AND BOLTS FOR TIGHTNESS            | <input type="checkbox"/> NO ABNORMAL NOISE WHILE TEST RIDE.                                 |
| <input type="checkbox"/> FRONT / REAR CUSHION MOUNTING BOLTS FOR TIGHTNESS. | <input type="checkbox"/> SPEEDOMETER AND ODOMETER FUNCTION.                                 |
| <input type="checkbox"/> ENGINE FOUNDATION FOR TIGHTNESS.                   | <input type="checkbox"/> SCRATCHES AND DAMAGES.   |
| <input type="checkbox"/> BOTH BRAKES FOR SMOOTH OPERATION AND RETURN.       | <input type="checkbox"/> DRIVE CHAIN SLACKNESS  |
| <input type="checkbox"/> HORN FUNCTION / SOUND                              | <input type="checkbox"/> BATTERY VOLTAGE  |
| <input type="checkbox"/> HEAD LAMP HIGH BEAM & LOW BEAM WORKING             |   |
| <input type="checkbox"/> CHECK TOOL KIT AND FIRST AID KIT                   |   |
- 

## INFORMATION TO CUSTOMER (TO BE EXPLAINED BY DEALER)

- |   |  |
|---|--|
| <input type="checkbox"/> WARRANTY POLICY / FREE SERVICE POLICY.           | <input type="checkbox"/> SAFE RIDING ADVICE                |
| <input type="checkbox"/> IMPORTANCE OF PERIODICAL MAINTENANCE/SCHEDULE.   | <input type="checkbox"/> BATTERY MAINTENANCE               |
| <input type="checkbox"/> OIL FILLING PROCEDURE & OIL LEVEL.               | <input type="checkbox"/> TYRE PRESSURE                     |
| <input type="checkbox"/> STARTING PROCEDURE                               | <input type="checkbox"/> VEHICLE PARKING & LOCKING         |
| <input type="checkbox"/> OPERATION OF ALL SWITCHES / GAUGES               | <input type="checkbox"/> RUNNING-IN PERIOD AND PRECAUTIONS |
| <input type="checkbox"/> THROTTLE OPERATION (EMPHASIS ON GRADUAL OPENING) |  |

COLD START- AVOID SUDDEN THROTTLE OPENING.

---

CUSTOMER'S SIGNATURE

DEALER'S STAMP & SIGNATURE

---

COUPON NO.: ABSA00001

MODEL :



WARRANTY REGISTRATION CARD

CUSTOMER'S NAME : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

\_\_\_\_\_ PIN : \_\_\_\_\_

PHONE NO. : \_\_\_\_\_ MOBILE NO. : \_\_\_\_\_

E-mail : \_\_\_\_\_

FRAME NO. : \_\_\_\_\_ ENGINE NO. : \_\_\_\_\_

BATTERY MAKE : \_\_\_\_\_ BATTERY SR. NO. : \_\_\_\_\_

DATE OF SALE : \_\_\_\_\_ REGN. NO. : \_\_\_\_\_

DEALER CODE : \_\_\_\_\_ DEALER NAME & CITY : \_\_\_\_\_

(CUSTOMER'S SIGNATURE)

(DEALER'S STAMP AND SIGNATURE)

---

CUSTOMER COPY

---



# SERVICE RECORD SHEET

To be Filled by Supervisor



SERVICE RECORD					
No. of Service	mile range/ kms	Date	miles / kms Reading	Job Card No.	Servicing Dealer (Sign. & Stamp)
1	500/1000				
2	3500/6000				
3	7500/12000				
4	11000/18000				
5	14500/ 24000				
6	18000/ 30000				

**REMARKS (IF ANY) :-** .....

.....

.....

<b>NOTE</b>	 It is mandatory to get service your motorcycle as per the recommended schedule to be eligible for the warranty benefits.
-------------	--

